



## STANDARD RETURN POLICY

---

JADAK warrants that ThingMagic RFID products (“Products”) shall be free from manufacturing defects. The foregoing warranty shall apply to manufacturing defects which appear within 12 months from the date of invoice (the “Warranty Period”). If any failure to meet this warranty within the Warranty Period, JADAK will, in its sole discretion, repair the defective Product or make available a replacement Product. If defective Products cannot be corrected by JADAK’s reasonable efforts, JADAK has the option of refunding the purchase price of said defective Products.

If you purchased your ThingMagic RFID product directly from JADAK, you can open a support case to request a product RMA by e-mailing [rfid-support@jadaktech.com](mailto:rfid-support@jadaktech.com). If you bought your ThingMagic RFID product from a third party, please contact the company you purchased the product from to make a claim under their return policy.